



#### Emergency telephone number

+ 34 112. – For general emergencies (police patrols, fire department and health emergencies- ambulances).

#### Non-emergency telephone number

+ 34 977929400 Local police station - day or night. Carrer Salvador Espriu 5 Salou Tarragona

#### ITU Organizing Committee focal points

Mr: Leroy Brown 2015 Inter-Agency Games Organizing Committee e-mail: leroy.brown@itu.int Tel.: +41.79.811.74.04

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# **42** United Nations Inter Agency Games

# SAFETY AND SECURITY

# HOTEL CARIBE and HOTEL EL PASO SAFETY RECOMMENDATIONS

#### IN CASE OF AN EMERGENCY

Although all emergency exits are clearly marked – on arrival, guests are urged to familiarize themselves with the emergency signs and evacuation procedures, routes and exits.

Remember:

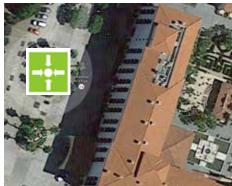
- Remain calm and follow all instructions given over the public address system without delay.
- Follow the nearest fire exit out of the building.
- Go immediately to the muster point ( see the photos below) located outside your hotel main entrance.
- Do not return to your room.
- Do not run.
- Do not go back into the hotel until the emergency is over.

## Hotel Caribe

evacuation and muster point



Hotel El Paso evacuation and muster point









# SAFETY TIPS

The following safety tips will make your visit safer and more enjoyable.

In the hotel	<ul><li>Lock your room while sleeping or when you leave the room</li><li>use the safe box.</li></ul>
In the street	<ul> <li>Always take an ID document with you and the address of your hotel.</li> <li>Be vigilant with your personal belongings when traveling with public transport.</li> <li>Make sure your handbag and camera are worn crossstrapped in front of your body. Keep your wallet in the inner pockets.</li> <li>Be wary of anyone trying to divert your attention e.g.: you have a stain on your clothes, or by selling flowers, or to get your signature to support a cause.</li> <li>Do not take part in street games for money.</li> <li>You are advised against buying drink cans, CD's, handbags, etc. from unauthorized street vendors.</li> </ul>
On the road	<ul> <li>Only stop at designated well-lit areas.</li> <li>Do not leave valuables in a visible place in the car.</li> </ul>
On the beach	<ul> <li>If bathing in the sea, be aware of the warning flags.</li> <li>Do not take valuables with you and only take what you strictly need.</li> <li>Keep your belongings with you at all times and never lose sight of them.</li> </ul>
Leisure activities	<ul> <li>You will find a large offer of leisure activities and shows in Catalonia.</li> <li>Buy tickets only through authorized places.</li> <li>In bars and restaurants, always request the menu before ordering to avoid misunderstandings and surprises when paying.</li> <li>Never sleep on a beach or in a public area.</li> </ul>

# **EMERGENCY SITUATIONS**

You can contact two police forces in Catalonia regarding public safety:

- Policia de la Generalitat Mossos d'Esquadra or
- Guardia Urbana / Local Police.

### Should you have any question or require police services, please dial 112.

- The 112 phone number is for all emergency services: police, medical assistance or fire fighters. It is free and works even when there is no telephone coverage.
- To report an incident, please go to any of the police stations in the city. They are staffed 24 hours a day, 7 days a week.
- Call 012 (citizens' service) to find the nearest police station to you.

You will also find this information on the website: www.mossos.cat.

## Mossos d'Esquadra identification:



